





2020 FALL PRODUCT PROGRAM TRAINING

Girl Scouts of Greater Chicago and Northwest Indiana

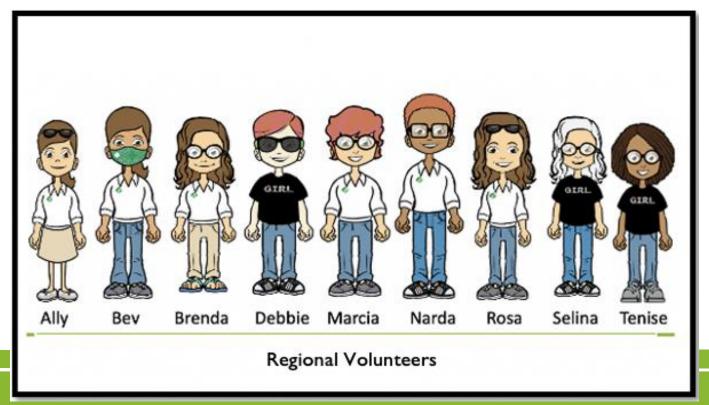
THANK YOU!

- We appreciate your time, energy and efforts
- Our Product Program is a success because of YOU!
- You help girls learn and develop skills that last a lifetime
- We are excited to kick off this new Girl Scout year with you and look forward to "bravely sharing our strengths"



THANK YOU RV'S!

Let's Thank Our Awesome Regional Volunteers!!!



THE WHY FOR GIRLS



What Do Girl Scouts **Learn** from Fall Product

Program?



What Have Girl Scouts **Experienced** Using the Money Earned from Fall Product Program?



How Have Troops Used Money Earned from Product Programs to **Give Back**?

WHAT'S YOUR WHY?

- Why are you here today?
- Why do you volunteer for this program?
- Do you know WHY your time, efforts and energy matter?
- Do you know the impact you are making on the lives of girls?



You are directly impacting the future of girls by...

Facilitating the largest girl-led entrepreneurial program in the world

Assisting girls in **earning** funds to support their amazing girl-led adventures and service opportunities locally, nationally and globally

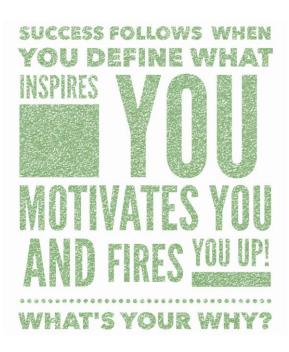
Providing girls the opportunity to **share** their skills to make the world a better place



You are providing girls with life-changing experiences by trusting your strengths

BRAVELY BE YOU!

YOUR EFFORTS MATTER



- Use your strengths to create memorable experiences for girls
- Stay focused on the why
- Be a resource for your troops and girls
- Set goals for your service unit and encourage troops to do the same as an example to girls
- Deliver products and rewards
- Share the value and benefits of the program



THREE TOED PYGMY SLOTH

Found living on Isla Escudo de Veraguas off the coast of Panama

It is the smallest of the three toed sloths and was only recognized as a species in 2001

Habitat destruction is the largest threat to the species

Sloths can swim

A unique species of green algae is found on the fur and is considered symbiotic, providing camouflage without detriment to their health

Population <100

Size around 6 pounds

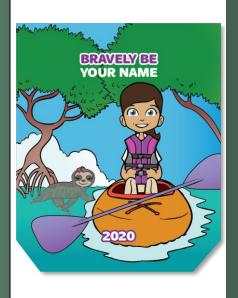
Eats primarily leaves of red mangroves







PERSONALIZED PATCHES



- Girls choose an adventure for their avatar
- Kayak with swimming sloths down a mangrove-lined river
- Relax on a hammock with a sloth friend and her baby
- Earned by:
 - Sending 15+ Emails & selling \$300 in total fall product items
 - Patches are shipped directly to girls





100% of Cookie Goal

12¢ Per cookie case sold 105% of Cookie Goal

25¢ Per cookie case sold



75% girl participation from FY 20 Fall Product Program

+

105% of Cookie Goal

35¢ Per cookie case sold



AUTOMATED CLEARING HOUSE (ACH)



ACH FORM
Due
September 30

ACH Sweep (100% of amount due to council) October 30

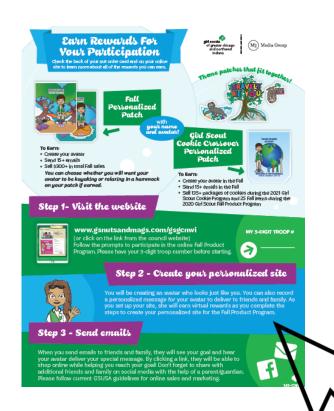
- One form for both the Fall Product Program and Cookie Program
- ACH Adjustment Form for troops unable to pay by the time of the sweep
- Collection Process

Delivery of Product November 5-8

SU Delivery Station Form Due September 30



SERVICE UNIT DELIVERY





TWO WAYS TO PARTICIPATE

- Girls offer a variety of items to family and friends in two ways
 - In-person using a nut order card
 - Online sending emails and sharing link on social media to purchase magazines and nuts/chocolates



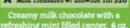






D Chocolate Covered Almonds S8

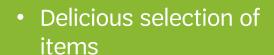
IN-PERSON NUT/CHOCOLATE ITEMS



Roasted pecans covered in caramel and milk chocolate. Perfect for gift giving 8 oz.

A classic favorite roasted &

Crunchy almonds covered in milk chocolate. 10 oz.

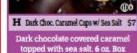


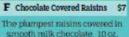
Holiday Tin & Gift Items

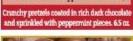


















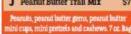


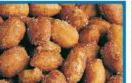














O Honey Roasted Peanuts

assortment of flavors, 10.5 oz.



M Dark Chocolate Mint Penguins \$6 Rich dark chocolate penguins

bursting with frosty mint. 6 oz. Box



Roasted pecans covered in caramel and milk chocolate, 5 oz. Box



Peanuts roasted with a touch of honey, 9 oz.







GIRL ONLINE EXPERIENCE

- Create a virtual likeness
 - Creating avatars makes participating fun and get results with PATENTED Girl Scout platform



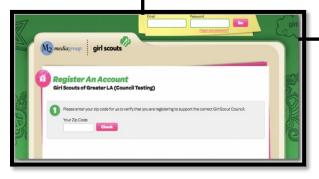
GETTING STARTED

- Girls log in as a first-time participant or as a returning user from last year
- Spanish experience available

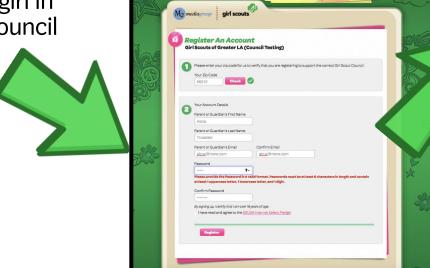




REGISTERING AN ACCOUNT



 Zip code validation ensuring girl in correct council

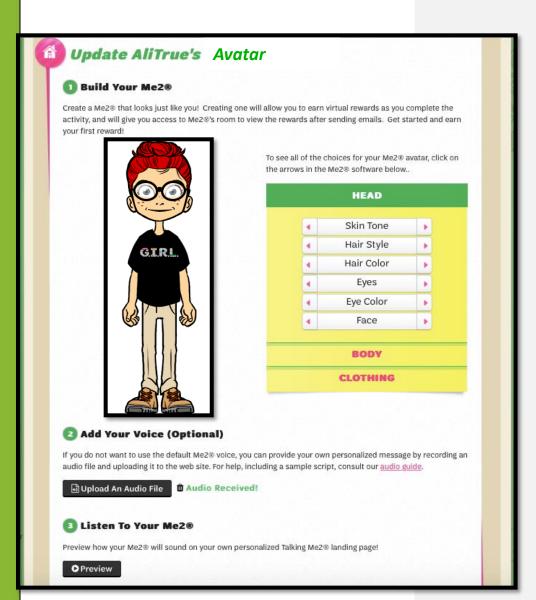


 Participant information and secure password setup



- Troop number selection or "I don't know/see my Troop#/Group#"
- Participant can edit nickname
- Answer questions about girl goals and what Girl Scouting means to her





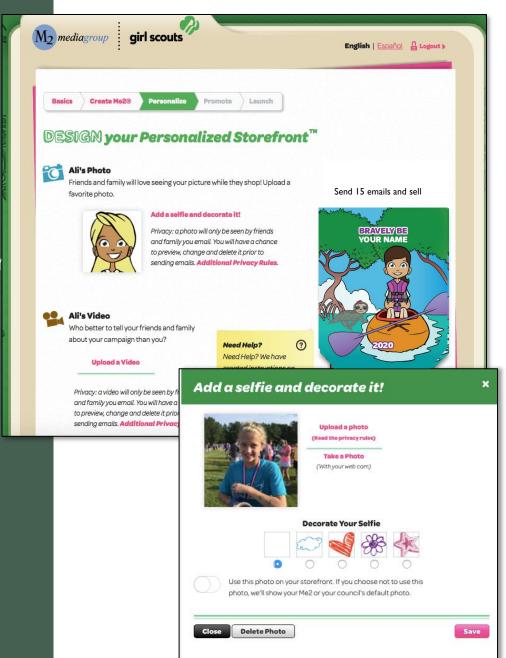
CREATE AVATAR& RECORD VOICE

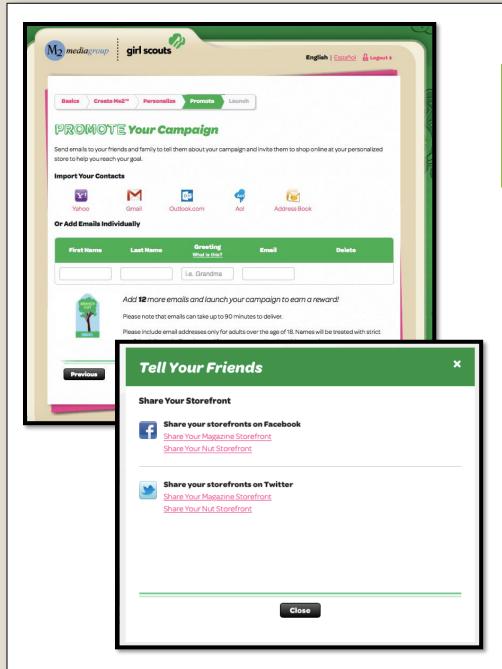
- Girl designs her own likeness with over 3 billion avatar feature combinations
- New feature choices for Fall 2020



PERSONALIZED CAMPAIGN

- Girls can upload a photo or a video which can be shared on their online storefront
 - Girls who upload photos and/or videos sell more to reach their goals





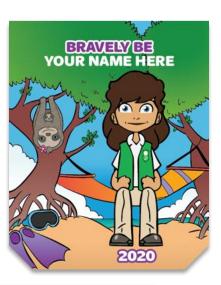
PROMOTING HER CAMPAIGN

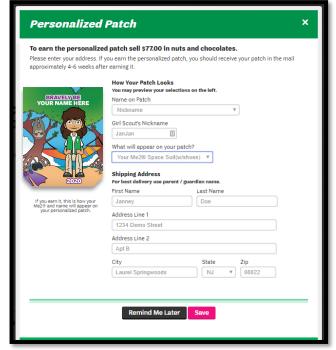
- Girls share their online storefront link with family and friends by sending emails or sharing on social media
 - 27% of online sales come from social media
- Girls also have business cards preprinted with their storefront code
 - Take a picture of the business card and text family and friends.
- Easier for returning girls with customer email addresses saved year over year
- Option to include last name so friends and family know who is sending the email
- Simplicity of one click renewals for customers previously purchasing magazines

PERSONALIZED PATCH SHIPPING

- Girl chooses name, nickname or initials for her patch
- Girl makes selection between two patch backgrounds
- Opportunity to provide mailing address after login
- Personalized patches ship directly to girls as earned throughout the program







GIRL'S CAMPAIGN HQ

- Navigation tools for all aspects of the program
 - Emails/Social Media
 - Printable business cards with girl's online store code
 - Manage paper orders (nut card sales entry)
 - Rewards earned and actions need to receive rewards
 - Reports



AVATAR'S ROOM

- Girls can earn virtual rewards for their avatars by completing actions within M2OS
- Girls revisit their room an average of 4 times during the program
- View virtual rewards earned and troop photo







2020-21 FALL & GIRL SCOUT COOKIE CROSSOVER PATCH

- As a Girl Scout member, girls work to create change and to become dynamic leaders
- To earn this crossover patch, girls must:
 - Participate in the 2020 Fall
 Product Program by creating an avatar and sending 15+ emails
 - Sell 135+ packages of cookies during the 2021 Cookie Program and 25+ fall items during the fall





girl scouts





Hello Amy,

The magazine and nut sale that I am participating in for Girl Scouts Test Council 7 is going strong and there is still time to help. You can click here and see my personalized magazine store and how close I am to reaching my goal. If you buy or renew a print or digital magazine, over 50% goes to Girl Scouts!

You can also purchase nuts and chocolates. Just click here to view the awesome products and shop at my personalized store.

Click here if you would like to hear a special message from my avatar. Thank you so much for your support!

Shop AT's Magazine Store

Shop AT's Nuts & Chocolate St

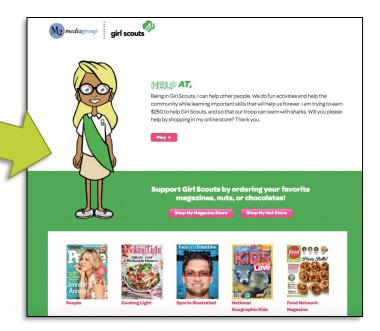
Thank You

AT True

Girl Scouts Test Council 7

CUSTOMER EMAILS

 Family and friends receive emails with links to shop for magazines and nuts/chocolates and can hear the special message recorded by their favorite Girl Scout



ONLINE STOREFRONTS



Magazine selections include all Time, Inc titles, Reader's Digest and more!



per

.ed of goal .ems left until Jessie earns a personalized patch!

Being in Girl Scouts, I can make the world a better place. We do fun activities and help the community while learning important skills that will help us forever. I am trying to sell 4 magazines and 30 or more nut and chocolate items to help Girl Scouts, and so that our troop can Go to the zoo. Will you please help by shopping in my online site? Thank you!

ducts will not be shipped directly to customers for these nut and chocolate products. Please r favorite Girl Scout to pick up products in person.

ducts



View Details



Fruit Slices
View Details



eanut Butter Bears View Details

Honey Roasted Peanut View Details



Dark Chocolate Caramel Caps with Sea Salt View Details

MAGAZINES



- Available to Order online
- ❖ Pay with credit card
- Subscription starts quicker than paper ordering
- Great for gift giving!

Reminder: Girls can leave their business cards with customers that they did not email- that unique code allows girls to receive credit!

ONLINE NUTS/CHOCOLATES

- Customers have the option to choose girl delivered or direct ship
- Customers pay for all products online at the time of checkout

Welcome to AT's Nut and Chocolate Store





ADDITIONAL PRODUCT

AVAILABLE ONLINE ONLY*



Coconut Cashews



Honey BBQ Snack Mix



Choc Covered Almonds



Salsa Mix



Carmel Treasures



Almond Butter Cups

not available with Online Girl Delivered

Online Only Items



6oz Almond Cran-Orange



7oz Black Forrest Trail Mix



7oz Buffalo Ranch Pretzel Mix



15oz Gourmet



20oz Gourmet Caramel Corn w/ Almonds & Pecans



15oz Jumbo Cashews



6oz Mocha Cups



2019 GS Junior Tin w/ Mint Treasures



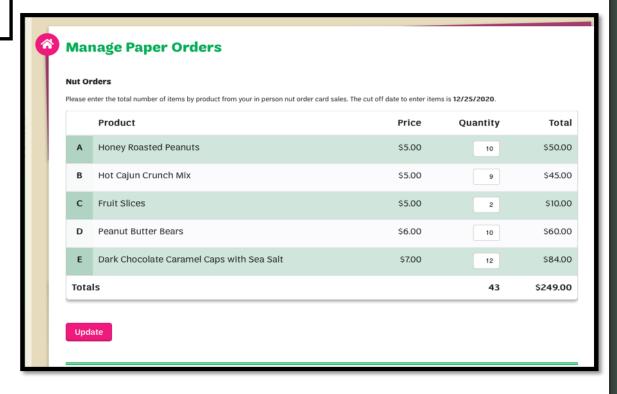
8oz Salt & Pepper Cashew Halves

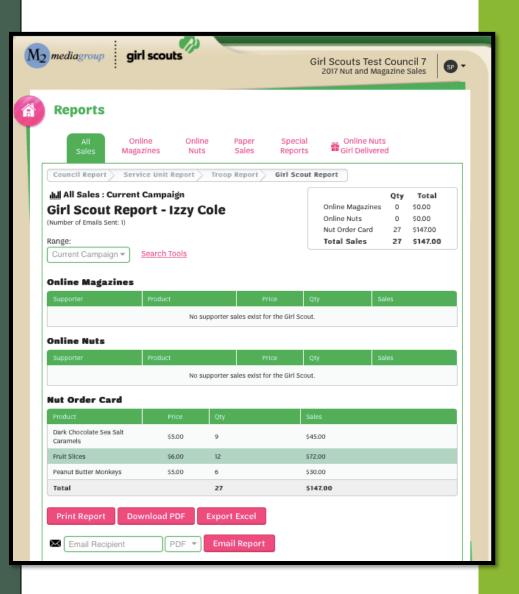
Online Shipping Chart

Product Subtotal	Standard	2 Day
\$0.01 - \$15.00	\$8.95	\$19.60
\$15.01 - \$30.00	\$10.50	\$25.60
\$30.01 - \$45.00	\$11.95	\$29.85
\$45.01 - \$60.00	\$14.50	\$33.00
\$60.01 - \$75.00	\$20.50	\$38.00
Every additional \$15	+ \$3.50	+ \$7.50

ENTERING IN-PERSON NUT ORDER CARD ITEMS

- Parents/girls enter the total of each item using the nut order card into the M2OS system prior to the end of the program
- Nut order card totals will be tabulated and added to all online sales totals in reports
- All in-person nut orders must be entered into M2OS system to be processed



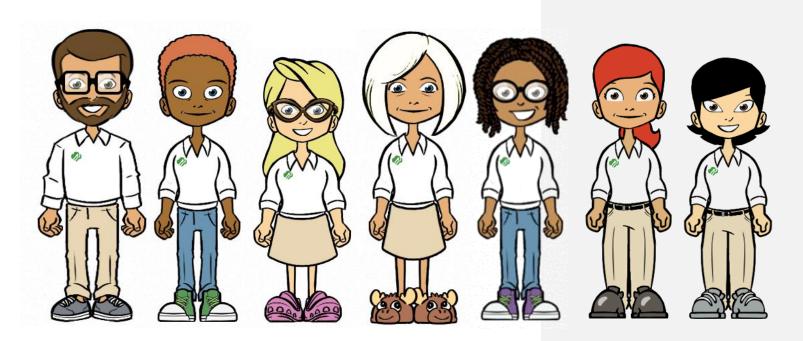


REPORTS

- Reports broken out by sales categories
- View all girl delivered items sold online by customer to see which products to deliver
- Report emailed to parents at end of program

VOLUNTEER LEVEL ACCESS

Enabling the girl experience









Thank You

Dear Michelle

It's time for the Fall product sale and an exciting year ahead for Girl Scouts! For the Fall sale this year, we have a website where you can communicate with the girls / parents in your troop, monitor results, and build an avatar to be included in a troop photo. Your username will be the email address shown below. Please click here to create your password.



Once your password is created, click here to access the site or go

The sale will run from 09/19/2014 at 12:00 AM to 11/25/2014 at 11:59 PM. Please encourage all of the girls in your troop to participate. If you have any questions, please contact your service unit leader or the council. Thank you for all that you do for Girl

Girl Scouts of California's Central Coast



WELCOME TO YOUR CAMPAIGN

- Prior to Fall Product Program start, volunteers receive email invitation to M2OS
- Click link embedded in email to setup password
- After login, volunteers can return to council's M2OS landing page

The Parent/Guardian
Email Blast has a
72% open rate - the
EASIEST way to get
your girls to
participate online!

Parent and Guardian Email Blast
Enter parent or guardian email addresses for the girls in your troop. They will receive a

Close

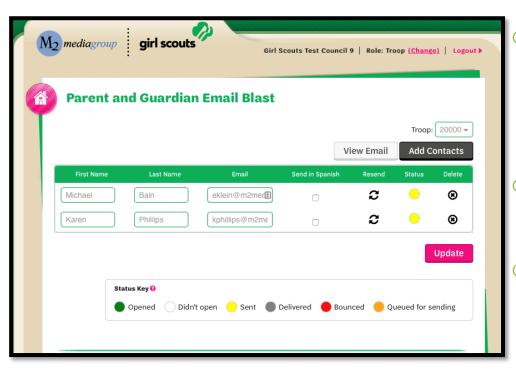
link and instructions to participate.



GETTING STARTED

- Watch troop training video
- Create your troop leader avatar
- Within M2OS, launch parent/guardian email blasts announcing troop participation in the Fall Product Program
- Manage nut card orders (after girl entry for any girls who didn't enter their own paper orders)
- View reports

PARENT AND GUARDIAN EMAIL BLAST



- Troop leaders can launch an email directly to parents with a link and instructions on how to participate
- Parent email addresses will be uploaded by council
- Volunteers can edit or enter any missing parent/guardian emails

TROOP CAMPAIGN HEADQUARTERS

- Headquarters for managing a troop campaign
- All program
 management
 tools on one site





Girl Scouts Tes Online Mags, Nut Promise, Nut Commerce, and

Girl Scouts Test Council



Campaign Setup

- Parent and Guardian Email Blast
- Default Storefront Video
- Training Video
- Video Instructions

Manage System Users

Send messages

Manage Troops & Girl Scouts

Manage Admin Users

Financials & Reporting

Banking & Payments

III Reports

Troop Summary / Amount
Due Report

Product Manage

Paper Order En

Rewards & Patcl

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MESSAGING THROUGH M2OS

- Contacting specific participants, troops and supporters
 - Troop to Girl Announcement, Registered but not Launched, Thank You
 - SU to Troop Everyone, Only those not Logged In, Only those Logged in



Messages

Participant

Supporter

Troop Leaders

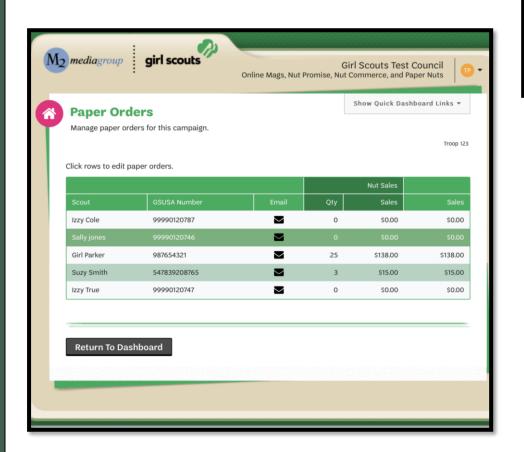
≥ Emails

Type: Announcement \$

Subject: Girl Scout Product Sale Announcement

This is the body of our participant announcement email message.

Thank You, Girl Scouts

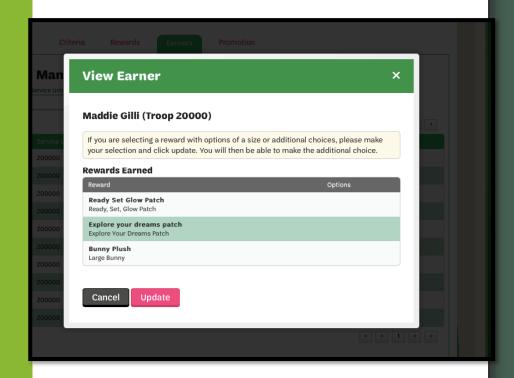


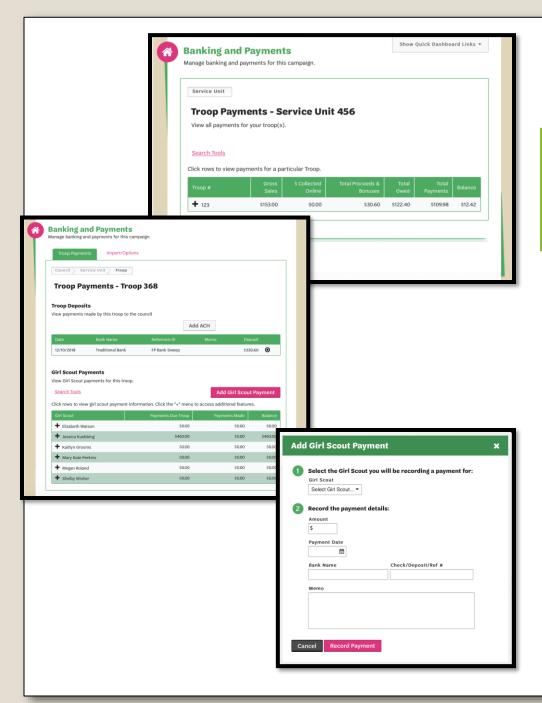
NUT ORDER CARD ITEMS

- Select the Girl Scout's name to edit her orders
- Click "+Add Girl Scout" to add orders for any girls missing from the list
- Message girls directly with questions about items entered

GIRL REWARDS

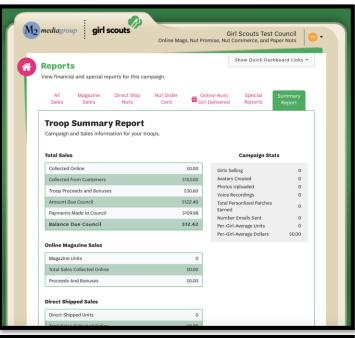
- Rewards are automatically calculated for girls
- To view rewards, choose the Rewards link from the Troop Dashboard
- If girls didn't make choices, volunteers can make reward selections for them
- Detailed reports of earned rewards available under **Reports** link or through the **Delivery Tickets** link

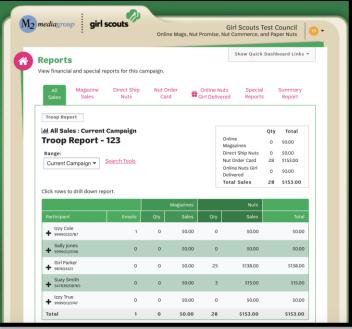




TROOP BANKING & PAYMENTS

- View troop financial information at a glance including:
 - Gross sales
 - Total paid online by customers
 - Total proceeds earned
 - Balance due council
 - Girl payments (if entered by troop)





REPORTS

- Click the Reports link from the Troop Dashboard to view total sales or sales by product category
- Click a girl name to view the specific details of individual girls
- Link on dashboard Troop
 Summary/Amount Due Report

SERVICE UNIT DASHBOARD

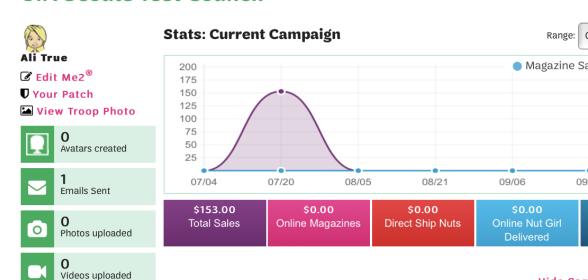
- Send messages to troops
- Manage troop admin users
- Manage/edit girl and troop products
- View troop financials and payments made to council
- Troop sales summaries
- Delivery tickets





Girl Scouts Test Online Mags, Nut Promise, Nut Commerce, and Pa

Girl Scouts Test Council



Campaign Setup



Troop Training Video

Manage System Users

Send messages



Manage Admin Users

Financials & Reporting

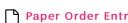
Banking & Payments

III Reports

Troop Summary / Amount Due Report

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Rewards & Patche





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DELIVERY TICKETS

- Print delivery tickets by SU, troop or girl
- Available for products and rewards for easier picking and packing
- Option to include financials

ME2® VOLUNTEER PATCH



Troop Fall Product Chairs

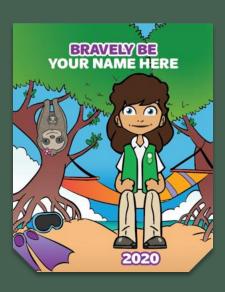
Earned by achieving \$1,200 in total Troop sales





Service Unit Fall Product Chairs

Earned by achieving \$1 in total SU sales

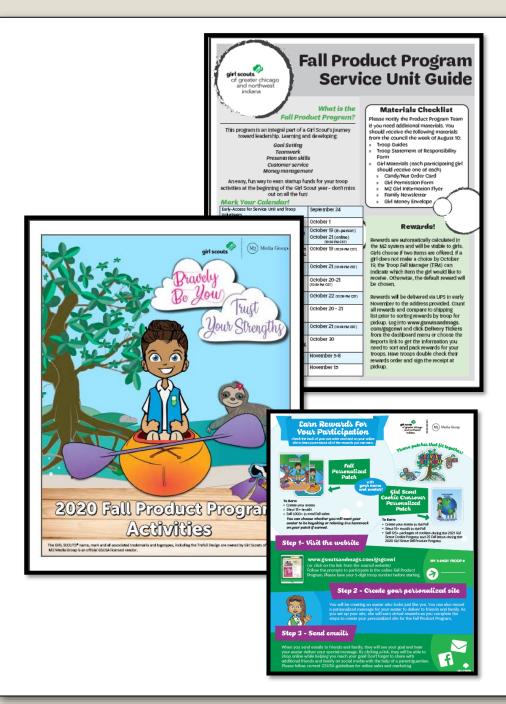


WHAT'S NEXT?

- Remind troops to login to M2OS, watch training video and create their avatar
- Encourage troops to send the Parent/Guardian launch email to participants
 - Girls setup their own campaign on M2OS, so troop leaders don't need to
- Emphasize the simplicity of online girl delivered items
 - Money collected **online** and items automatically added for the girls
 - Girl simply deliver the items
 - Remind the troops about the Online Training
 - September 23rd at 6:30pm

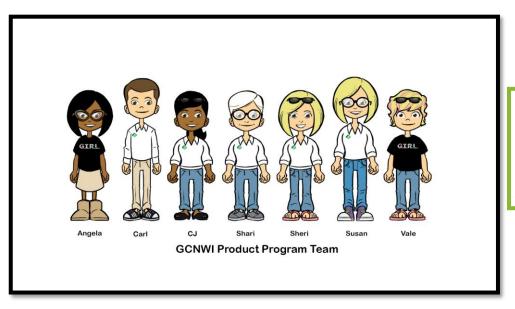
IMPORTANT DATES

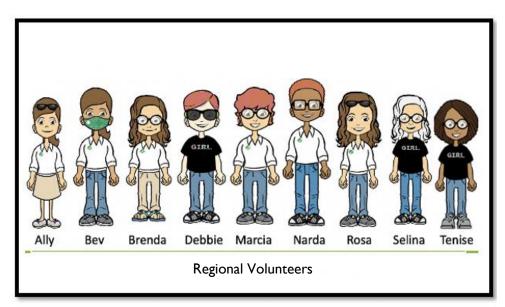
- Program begins: October 1st
- In-person girl order taking and girl delivered online order taking ends: October 19th (in-person)/ October 21st (girl delivered) (10:59 PM CST)
- Last day for parents to enter paper orders in M2OS: October 19th (10:59 PM CST)
- SU lockout: October 22nd (10:59 PM CST)
- Online orders for Direct Ship Nuts and Magazines ends: October 21st (10:59 PM CST)
- ACH Sweep October 30th (10:59 PM CST)
- SU Nut Deliveries: November 5-8th
 - BE ON THE LOOKOUT FOR MORE DETAILS TO FOLLOW FROM THE PRODUCT PROGRAM TEAM
- TROOP TRAINING: Sept 23rd 6:30pm



RESOURCES

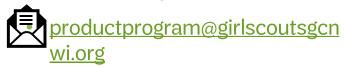
- Tons of great resources including:
 - Service Unit Guide (YELLOW)
 - Troop FPM Guide (PINK)
 - Council Website
 - Videos
 - Activity Guide
 - Open Mic Night
 - GIRL MATERIALS:
 - Family newsletters
 - Girl permission/internet responsibility forms
 - Informational flyers
 - Order cards
 - Receipt books
 - Money envelopes
- You should have received the items in yellow
- If you need additional materials, please contact the Product Program Team





RESOURCES

- If you need to speak/email with someone:
 - Service Unit Contacts
 - Regional Volunteers (RVs)
 - Product Program Staff:





855.456.8347 ext. 6722

FALL PRODUCT PROGRAM CUSTOMER CARE



- M2's Customer Care team is cross-trained to handle tech support, volunteer/participant and customer inquiries
- 100% customer satisfaction guarantee



THANK YOU!

- You are the difference!
- Thank you for contributing to the positive experiences girls have through the Fall Product Program
- We appreciate you and all that you do to support Girl Scouts!